





CHARITY HOLT

FULL STACK
DEVELOPER

CONTACT

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 Boston, MA

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SKILLS

HTML	Bootstrap
CSS	SASS
Javascript	Express
Ruby	Handlebars
SQL	Node
MongoDB	Rails
jQuery	AWS
React	

EXPERIENCE

FULL-STACK WEB DEVELOPER IMMERSIVE

General Assembly | June 2019 - Sept. 2019

- Successfully completed 420+ hour immersive full-stack web developer course
- Created 4 Full-Stack SPAs
- Built quality RESTful APIs and utilized industry best practices.
- Utilized Git and Github for version control.
 - *Project 1: Jardín - JavaScript, Ruby on Rails, Heroku, Github*
 - *Project 2: EatUp - JS, Express, Github, Zenhub*
 - *Project 3: Cloud - React, Rails, Heroku, Github, Trello*

GENIUS ADMIN

Apple Inc | Dec 2017 - Mar 2018

- Created repair strategies for the team by priority
- Stayed updated on policies, procedures, and systems and inform the team of changes
- Managed and monitored all repairs until complete
- Continually maintained the accuracy and organization of service parts inventory and ordered when needed
- Escalated known issues to engineering
- Assisted appointment queue when in overflow

TECHNICAL SPECIALIST

Apple Inc. | Sep 2015 - Dec 2017

- Handled troubleshooting and repair of all devices in Apple ecosystem
- Led creative workshops that taught customers how to use their hardware and/or software
- Repaired relationships between customers and Apple
- Kept current with new technologies
- Documented bugs and created tickets for reoccurring issues
- Achieve quota for sessions taken per hour on queue

EDUCATION

BACHELOR OF ARTS IN MASS COMMUNICATIONS

University of Bridgeport

Minor in Fashion Merchandising